



McARDLE RAMERMAN  
& CO

**RC** Relational Coordination  
**RC** Research Collaborative

## Working better together

A new measurable approach to transforming teamwork

Join us for the second annual Finger Lakes Dialog on Relational Workplaces June 11-12, 2011.



It's a weekend workshop in the beautiful wine and waterfall country of upstate New York sponsored by The McArdle Ramerman Center and the Relational Coordination Research Collaborative.

### Needed transformational change

In this challenging economic environment, you know that transformational change is needed to lift your organization to a higher level of performance...but what does that change look like and how do you get there? People are already working as hard as they can; they are already good at what they do. The breakthrough solutions are not about the people themselves but about the space between them—transforming the way they work together.

### Relational coordination: High performing teams

Acclaimed organizational researcher, author and professor Jody Hoffer Gittel has identified a distinctive property of high performing teams. She calls it “Relational Coordination,” referring to the capacity to self-manage complex interdependent tasks (and adapt in the moment to ever-changing circumstances) that results from respectful relationships, shared understanding and shared goals, supported by relational work practices. She has developed a practical survey that measures relational coordination and demonstrated its strong association with organizational performance. Tony Suchman, a physician, author and widely respected organizational change consultant, has used the Relational Coordination Survey in successful change projects across a variety of settings. Together their work provides a foundation to transform organizational relationships for high performance.

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## Join us June 11-12!

We invite you to join Jody and Tony for a highly interactive two-day workshop (maximum 20 participants) to learn more about the concepts and tools of Relational Coordination. You'll also learn how you can foster this quality of teamwork to raise performance in your organization. You will leave with practical new methods as well as new ways of thinking about teams, organizations, and leadership.

This workshop will also give you an opportunity to experience the beautiful views, forest trails and vineyards of New York's Finger Lakes region. It will be held at an artist's private hillside home and studio in Montour Falls, NY and includes dinner at a Seneca Lake winery.

## Time, location, travel

The workshop will take place from noon—4 p.m. on Saturday, June 11 and 9:00—1:00 on Sunday, June 12. The winery dinner will take place Saturday evening beginning at 7:30 pm. The workshop site in Montour Falls is a half-hour drive from Ithaca and Elmira-Corning (the closest regional airports) and a 90-100 minute drive from Syracuse and Rochester (the closest major airports served by discount airlines). We will provide detailed driving and accommodation directions to registrants.

## To register

The \$525 registration fee includes lunch on site on Saturday and Sunday and dinner at a winery on Saturday evening. Please complete the form below and send it along with your check (payable to McArdle Ramerman & Co) to:

Anthony Suchman, MD  
McArdle Ramerman & Co.  
693 East Avenue  
Rochester, NY 14607

Space is limited; reservations will be accepted in the order in which they are received. The registration fee is non-refundable, but the registration may be transferred to another individual.

Name \_\_\_\_\_

Title/organization \_\_\_\_\_

Address \_\_\_\_\_

Phone: \_\_\_\_\_

E-mail \_\_\_\_\_

Dietary restrictions \_\_\_\_\_

## For more information

Please contact Tony Suchman at [TonyS@leadershiprising.com](mailto:TonyS@leadershiprising.com) or call 585-325-1210, ext 302 or go to [www.LeadershipRising.com/FLDialog](http://www.LeadershipRising.com/FLDialog)

